



In this edition of my Chair's Report I discuss plans for Alcohol Awareness Week and the Care Act financial modelling currently being carried out by the Council. I also discuss our recently launched Market Position Statement and the response received from Dr Anne Rainsberry from NHS England regarding safeguarding assurance. I would welcome Board Members to comment on any item covered should they wish to do so.

Best wishes,

Cllr Maureen Worby, Chair of the Health and Wellbeing Board

Alcohol Awareness Week

Alcohol Awareness Week is a national annual event organised by Alcohol Concern. This year's Alcohol Awareness Week will run 17 - 23 November and the national theme is "**taking back our health and high streets**". The Borough's Alcohol Alliance is coordinating Alcohol Awareness Week in Barking and Dagenham and has drafted a plan of proposed activities for this year's event, including:

- Setting up a mock bar in the Town Square to provide information and advice relating to alcohol consumption and alcohol service promotional material;
- Holding information and advice stalls in Queen's and King George Hospitals and Becontree Heath Leisure Centre;
- Posting alcohol-related health messages on our social media channels;
- Promoting healthy eating and drinking through the Recovery Café cooking workshops;
- Publicising Alcohol Awareness Week and alcohol treatment service details through the new GP Shared Care newsletter;
- Delivering awareness and training sessions to Council staff and GP surgeries;
- Providing health information in pubs throughout Alcohol Awareness Week;
- Commissioning a piece of theatre to be performed in community centres and residential homes for older people, looking at the effects of alcohol use on health.

Subwize, the Borough's specialist substance misuse service for young people will also be holding a number of activities including workshops in schools, colleges and tuition centres, stalls in the Borough's supported housing schemes for young people and developing a newsletter for professionals.

The Substance Misuse Board and the Community Safety Partnership will be signing off proposals for Alcohol Awareness Week over the coming weeks. If Board Members have any thoughts or comments about Alcohol Awareness Week plans, please email Sonia Drozd on sonia.drozd@lbbd.gov.uk or call 020 8227 5455. I hope to see you at some of the events!

Care Act Financial Modelling

Board members should be aware that the Council are currently undertaking a Care Act financial modelling exercise. Some other Councils, particularly Lincolnshire County Council, have developed robust financial models which include estimates of the number of carers and anticipated additional assessments that will be required through the implementation of the Act. Barking and Dagenham are using these models to inform our own modelling, which will in turn inform the Council's planning around the Care Act, as well as the Council's Medium Term Financial Strategy (MTFS). The Council will also feed the results of our modelling into the regional lobbying that is currently being undertaken by London Councils, the Association of Directors of Adult Social Services (ADASS) and the Local Government Association around Care Act costs. Further information on the results of our financial modelling will be brought to the Board in due course.

Launch of our Market Position Statement

The Board may wish to note that the Borough has now launched its 'Market Position Statement' for Adult Social Care. The statement is entitled 'The Business of Care in Barking and Dagenham' and sets out the current status of the social care market in the Borough and how we see the market developing in the future. We see the statement as a tool to help inform local businesses of the needs and interests of local residents.

The Market Position Statement was launched at a conference for social care providers in July 2014, attended by 54 different providers and local businesses as well as health and social care partners. The document has received good feedback so far, but we would welcome any comments from the Health and Wellbeing Board to inform future versions of the statement. The Market Position Statement can be found on

<http://www.lbbd.gov.uk/adultsocialcare/pages/marketdevelopment.aspx> and comments can be sent to marketdevelopment@lbbd.gov.uk.



Market Management Peer Review

Between 7 – 9 October, the Council will be taking part in a peer review as part of a pan-London 'sector-led improvement' initiative in Adult Social Care. A number of London Boroughs have taken part in the Peer Review process so far, looking at topics and processes such as safeguarding and case management. Following the launch of the Market Position Statement (above) and the work that Barking and Dagenham has done to encourage micro-enterprises to enter the market and provide services for personal budget holders, it was felt that it would be timely for the Peer Review in Barking and Dagenham to focus on market management. The Peer Review will look at what the Borough currently does in terms of market development, what we do well, and will make suggestions on processes and improvements that can be implemented. Once the Peer Review report is published, the results will be shared with the Health and Wellbeing Board for further comment and discussion.

A new approach to cancer and cardiovascular care

A pioneering approach which will link local hospitals and GPs with specialist 'centres of excellence' for cancer and cardiovascular care has been given the go ahead in North and East London and west Essex following consultation. It is hoped that the new centres will save over 1,000 lives per year and deliver savings of over £94 million.

St Bartholomew's Hospital and University College London Hospitals respectively will act as 'hubs' within a comprehensive network of care including local hospitals, GPs and other community services. This integrated system will focus on the needs of patients, providing the safest care and a more highly skilled workforce available 24/7, whilst ensuring people are still able to receive the majority of their care locally.

Under the new system, St Bartholomew's Hospital will become the centre for specialist treatment of heart disease. University College London Hospitals, working within a system of hospitals including The Royal London, St Bartholomew's, The Royal Free and Queen's in Romford, will become a centre for the specialist treatment of five types of cancer – brain, prostate and bladder, head and neck, oesophago-gastric and blood cancers. The Royal Free Hospital will become a centre for the specialist treatment of kidney cancer.

Now approved, these new arrangements will be delivered progressively over the next four years. Services will begin moving into the cardiovascular centre at St Bartholomew's Hospital from early 2015, and patients can expect to see changes to cancer services from the middle of next year. Updates will be presented at the Health and Wellbeing Board in due course.

GP Patient Survey Results

The GP Patient Survey was published in July 2014. The survey covered a number of different aspects of patient engagement, including making an appointment, waiting times, satisfaction with opening hours and their overall experience of GP service. Patients were able to complete the survey on paper, online or by telephone.

A total of 4,523 people completed the survey in Barking & Dagenham and highlights from the survey results for the Borough include the following:

- 75% of those surveyed have seen a GP in their GP surgery in the past 6 months.
- 48% of those surveyed have seen a nurse in their GP surgery in the past 6 months.
- 71% of those surveyed find it "very easy" or "fairly easy" to get through to someone at the GP surgery on the telephone.
- 63% of those surveyed were able to get an appointment when requesting one.
- 35% of those surveyed were able to get an appointment on the same day or the next working day.
- 69% of those surveyed said their experience of booking an appointment was "very good" or "fairly good".
- 78% of those surveyed in Barking and Dagenham say their overall experience of their GP surgery was "very good" or "fairly good".

Response from NHS England

As Board Members will remember, a representative from NHS England gave a presentation at the June meeting on the processes for managing GP performance. In the discussion, points were raised about GP engagement in safeguarding procedures (both for children and vulnerable adults). In particular, a question was asked about whether the plan and process to address GP performance addressed the issues and recommendations laid out in the Francis Report on the care scandals at Mid-Staffordshire NHS Foundation Trust. The response was quite a clear 'no', which prompted concern from Board members.

I wrote a letter to Dr Anne Rainsberry, Regional Director at NHS England asking for her comments on NHS England's plans to implement the Francis recommendations in respect of general practice and, in particular, strengthening their role in safeguarding and practice for both children and vulnerable adults.

Dr Rainsberry responded to me on 31 July 2014, stating the following:

Neil Roberts (presenter of the June report) apologised for his comments made on the night, particularly for any concern that his comments raised about the implementation of the Francis Report recommendations in primary care. It was stated that his comments were made in the context of the vague nature of the primary care contracts in this regard and the CQC related standards being more specific in this area.

Assurance was given regarding safeguarding training: it was stated that every professional has a responsibility to have mandatory safeguarding training, for GPs this is 9 hours over a 3 year period (usually a half day of multidisciplinary training on an annual basis). All non-clinical practice staff are also obliged to undergo safeguarding training on an annual basis. GPs are required to show that they are up to date with their mandatory training and this is confirmed as part of their annual contract review with NHS England and their appraisal and revalidation. It was also stated that any significant events or serious incidents in safeguarding are required to be included as part of a GP appraisal.

In addition, the letter stated that a named GP is provided to offer advice and guidance to practices regarding child safeguarding queries and referrals.

I would welcome any comments from members of the Health and Wellbeing Board on the above response.